



Customer

Research Wing of a Premier Educational Institute

Country

Singapore

Industry

Education

Technology

SharePoint
Silverlight
.Net

Contact

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Microsoft
GOLD CERTIFIED

Partner

Customer Profile

The customer is the largest funded educational research centre in the Asia Pacific. It brings together researchers, teachers and administrators to research and develop innovative ways of teaching and learning.

Business Requirements

Customer needed a Document Management System, a tool for Collaboration, Enterprise Search function and an Internet Portal to gain visibility to outside world

Challenge

- Volume of Documents and Content, varied requirements on metadata
- Large file size for Videos and Audios
- Data on a File server, unorganized, difficulty in searching for information

Solution

- Integration of SharePoint 2007 with Microsoft Project Server
- Portals for each research project to maintain the content, documents, audio & video files
- Customization to enable searching huge Video & Audio files
- Documents tagged with metadata enabling ease of search
- Implementation of Item-level Backup tools
- End to end solution –requirements, design, web design to user training, support and maintenance
- Third party tools configuration and implementation
- Developing web parts

Benefits

- A user group of about 100 using the applications seamlessly
- Disaster recovery using third party tool to the item level
- Archiving facility
- Multimedia streaming like youtube